



#2/A  
6-18-03  
B. Hilliard

PATENT  
Attorney Docket No.: 205242

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Group Art Unit: 2173

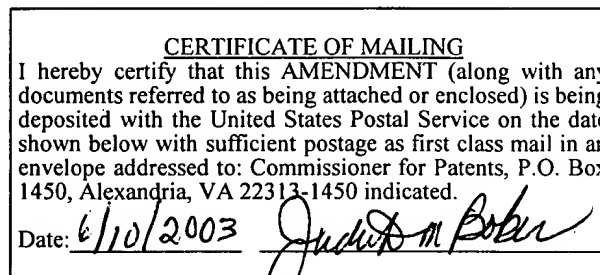
Chavez et al.

Examiner: Blaine T. Basom

Serial No. 09/607,374

Filed: June 30, 2000

For: System and Method for Providing Help  
Contents for Components of A  
Computer System



AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RECEIVED

JUN 16 2003

Technology Center 2100

Dear Sir:

Responsive to the Office Action dated January 15, 2003, please enter the following amendments and consider the following remarks.

SPECIFICATION AMENDMENT

At page 12, line 9, after "browser control", insert "88".

CLAIM AMENDMENTS

Please cancel claims 1-39.

Please add the following new claims 40- 59.

40. A computer-readable medium having computer-executable components for execution on a computer for presenting a plurality of help topics for software and hardware components installed on the computer, comprising: